



METROPLEX HOTEL & CONFERENCE CENTER

1620 Motor Inn Drive, Girard, Ohio 44420

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Fixed March 12, 2012

Dear Jerry Lambert;

I received a letter dated on March 8, 2012, I do not an Maintenance Staff at the property. I am currently having plumbing issues being handle through 3rd Party Plumbers handling my day to needs.

Please note that Dr. Periyeasamy is not involved in the daily operation of this Property, and lives in Delaware

Since we took over the property we do not have any copies of blueprint or floor plan at this property. Which causes us difficulty even finding our meters, shut off valves and to do our day to day needs. The last 6 months, due to broken in water lines on Church Hill Road caused loss of revenues and future business. When water returns it causes damage to plumbing system by the backing of dirt and soiled water, which leads to large of experiences with I have receipts to proof cost.

I did not even have knowledge of where our property By-pass Values is located, or understand the need for valves. I was out of town where your service man came to the property. I requested for the service man to return to the property to be shown where the value is and be explain its needs.

As recently as Feb. 23, 2012, when the last water break happened we had to cancel, refund a 3 day events with multiple room causing a loss of over 10,000.00 dollars. In review of the above events to reevaluate your position stated in your letter and issues large discount to over my loss of business.

I plan to settle my bill after your response promptly. We took over this distress property in hope to grow and seek help from are local governments.

Sincerely,

General Manager
Metro Plex Hotel