

# YOUNGSTOWN

P.O. BOX 6219, YOUNGSTOWN, OHIO 44501 \* 330-742-8749

HOURS: 8 A.M. TO 4 P.M. - MONDAY THRU FRIDAY

For more information: [www.youngstownohio.gov/water](http://www.youngstownohio.gov/water)

\* A PENALTY IN THE AMOUNT OF 5% OF THE CURRENT WATER COST  
WILL BE ADDED TO ALL UNPAID BALANCES

\* A PENALTY OF \$1.00 PER MONTH WILL BE ADDED TO ALL UNPAID SANITATION BALANCES

## SERVICE INFORMATION

Name	YOUNGSTOWN THERMAL LP	
Account Number	116044-001	
Service Address	205 NORTH AVE B	
Billing Date	6/23/2017	
Previous Balance Due	06/07/2017	48,692.03
Current Charges		9,658.25
<b>TOTAL AMOUNT DUE</b>		<b>58,350.28</b>
Penalty After 7/10/2017		482.91
Total Amount After 7/10/2017		58,833.19

Present Read Date	Prior Read Date	Meter Number	Present Reading	Prior Reading	Consumption	Type of Reading
6/19/2017	5/16/2017	05424153	4,468	4,435	3,300	Actual

## BILLING DETAILS

Transaction Description	\$ Amount
Amount of Last Payment - Thank You	-22,000.00
Date of Last Payment 3/17/2017	
Previous Balance as of 6/23/2017	48,692.03
Water Charge	9,658.25
Total Current Charges	9,658.25
<b>TOTAL AMOUNT DUE</b>	<b>58,350.28</b>
Penalty After Due Date	482.91
Total Amount After Due Date	58,833.19

Water Consumption in CCF



\*\*\* THIS IS A DISCONNECTION NOTICE \*\*\*

OUR RECORDS INDICATE THAT YOUR ACCOUNT IS **PAST DUE** IN THE AMOUNT OF 48,692.03. PLEASE PAY YOUR PAST DUE BALANCE IMMEDIATELY OR SERVICE **WILL BE DISCONNECTED**. IF SERVICE IS DISCONNECTED, IT MAY TAKE UP TO THREE WORKING DAYS (EXCLUDING WEEKENDS AND HOLIDAYS) TO RESTORE WATER SERVICE. THIS IS PURSUANT TO ORC SECTIONS 3781.25 - 3781.32. IF YOU HAVE ALREADY PAID YOUR BILL, PLEASE DISREGARD THIS NOTICE.

GO PAPERLESS. VIEW AND PAY YOUR BILL ON-LINE.  
VISIT [WWW.YOUNGSTOWNOHIO.GOV/WATER](http://WWW.YOUNGSTOWNOHIO.GOV/WATER).

MAKE CHECKS PAYABLE TO: YOUNGSTOWN WATER DEPARTMENT  
PLEASE USE ONLY BLACK OR BLUE INK ON CHECKS AND PAYMENT STUBS

PLEASE RETURN LOWER PORTION WITH PAYMENT

ACCOUNT NUMBER  
116044-001

SERVICE ADDRESS  
205 NORTH AVE B

P.O. BOX 6219  
YOUNGSTOWN, OHIO 44501

HOURS: 8 A.M. TO 4 P.M.  
MONDAY THRU FRIDAY

For Billing Address Changes, Check  
Box and Complete Reverse

DUE DATE 7/10/2017  
TOTAL AMOUNT OWED 58,350.28

AMOUNT ENCLOSED

YOUNGSTOWN THERMAL LP  
205 North Ave  
YOUNGSTOWN, OH 44502

116044 001 05835028 05883319

## PAYMENT OPTIONS

1. **In Person:** We are located at 26 S Phelps St, Downtown Youngstown -- City Hall Building 1st Floor
2. **By Mail:** Make checks payable to Youngstown Water Department, PO Box 6219, Youngstown OH 44501-6219. Do not send cash.
3. **On-Line - Three convenient ways:**
  - a. **eServices** - Make a one-time payment on your credit or debit card. Go to [www.youngstownohio.gov/water](http://www.youngstownohio.gov/water) and click the link "Manage Your Water Account". Minimum Payment is \$10.00.
  - b. **From Your Bank** - Make a one-time payment from your bank's website. Remember to include your account number from your bill (omit the hyphen).
  - c. **Bank Draft** - Never write a check again. Have your bills automatically deducted from your bank account. To sign up go to [www.directpaymentplan.com](http://www.directpaymentplan.com) or call 330-742-8210 to receive a paper application form.

### BEFORE MAILING

1. SIGN AND DATE CHECK
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**NOTE:**

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### FOR YOUR INFORMATION

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- Water leaks cost you money. All faucet drips and toilet leaks should be repaired promptly.
- A leaky faucet can use up to 2400 gallons yearly. A leaky toilet can use 2000 gallons daily.
- For your own protection please repair all leaks promptly.

### EXPLANATION OF TERMS

- Water Cost - amount of water charges for this billing.
- Sewer Cost - amount of sewer charges for this billing.
- Sanitation Ent Cost - amount of sanitation charges for this billing.
- Sanitation Homestead - amount of approved deduction for this billing.
- Total Current Charges - a total of this billings water, sewer, and sanitation charges.
- Total Amount Due - a total of current and previous balances.
- Penalty After Due Date - an amount equal to 5% of the current water charge added to the account in the case of a late payment.
- Total Amount After Due Date - a total of current and previous balances plus the penalty charges.

### FOR YOUR PROTECTION

#### OHIO METER TAMPERING LAW

In accordance with the Ohio Revised Code Section 4933.19(c), The Youngstown Water Department is required to notify customers annually of the Ohio Meter Tampering Law. Although most customers would never tamper with meters or service equipment, the Ohio Legislature enacted a meter tampering law to set penalties for the few whom are dishonest. The Ohio Meter Tampering Law defines tampering as interfering with, damaging, or bypassing a meter or service equipment to reduce the amount of water consumption registered on the meter. Under the law, proof of tampering or reconnecting a water meter is considered sufficient evidence that the customer caused the tampering or reconnected the meter.

Violators of the law may be sentenced to a maximum of five years in jail, and/or fined up to \$2,500.00. In addition, violators must pay for the value of the water used and the cost of repairs or replacement of equipment.

### DISPUTING YOUR WATER BILL

You may dispute your bill by submitting a request, in writing, to the Youngstown Water Department, Attn: Collections Supervisor, 26 S Phelps St., Youngstown OH 44503 or via our website at [www.youngstownohio.gov/water](http://www.youngstownohio.gov/water). You will then be notified of the time and place of the hearing. You have the right to inspect all Youngstown Water Department records prior to the hearing. A hearing may not be requested for the sole purpose of preventing the disconnection of water service.

You may be represented by an attorney and you may present your own evidence if you so choose. Your water service will not be disconnected for the disputed amount while the hearing is pending. However, you must remain current on subsequent billings or you will be subject to collection action up to and including disconnection of service. After the hearing, the final decision of the hearing officer will be rendered and confirmed to you in writing. The decision of the hearing officer shall be binding on all parties.

#### QUESTIONS REGARDING...

Water Customer Service	330-742-8749	Meter Shop	330-742-8762	Sanitation Customer Service	330-742-8890
Collections	330-742-8735	Emergency / After Hours	330-742-8760	Meander Water	330-799-6315
Meter Reading	330-742-8752	Leaks / Property Repairs	330-742-8760	Youngstown City Sewer	330-742-8820
Bank Draft / Online Support	330-742-8210	Bulk Water Sales	330-743-5340	Mahoning County Sewer	330-793-5514
Billing Office Fax	330-742-8751	Water Quality Issues	330-742-8765	Trumbull County Sewer	330-675-2775

**Mailing Address Change ONLY** – If you would like to change your mailing address, visit [www.youngstownohio.gov/water](http://www.youngstownohio.gov/water) and click ADDRESS CHANGE, or complete the information below. This form cannot be used for moving requests or name changes.

### BILLING ADDRESS CHANGE

Name	Acct. Number	
Service Address	State	Zip
New Mailing Address	State	Zip
Phone	Email Address	



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SERVICE INFORMATION

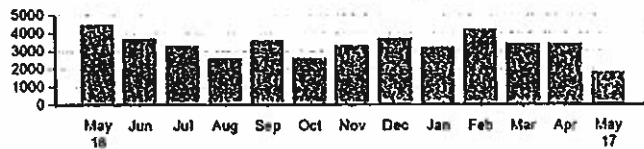
Table with 2 columns: Field Name, Value. Includes Name (YOUNGSTOWN THERMAL LP), Account Number (116044-001), Service Address (205 NORTH AVE B), Billing Date (5/19/2017), Previous Balance Due (05/05/2017 42,992.35), Current Charges (5,428.27), TOTAL AMOUNT DUE (48,420.62), Penalty After 6/7/2017 (271.41), Total Amount After 6/7/2017 (48,692.03)

Table with 7 columns: Present Read Date, Prior Read Date, Meter Number, Present Reading, Prior Reading, Consumption, Type of Reading. Values: 5/16/2017, 4/20/2017, 05424153, 4,435, 4,417, 1,800, Actual

BILLING DETAILS

Table with 2 columns: Transaction Description, \$ Amount. Includes Amount of Last Payment - Thank You (-22,000.00), Previous Balance as of 5/19/2017 (42,992.35), Water Charge (5,428.27), Total Current Charges (5,428.27), TOTAL AMOUNT DUE (48,420.62), Penalty After Due Date (271.41), Total Amount After Due Date (48,692.03)

Water Consumption in CCF



\*\*\* THIS IS A DISCONNECTION NOTICE \*\*\*

OUR RECORDS INDICATE THAT YOUR ACCOUNT IS PAST DUE IN THE AMOUNT OF 42,992.35. PLEASE PAY YOUR PAST DUE BALANCE IMMEDIATELY OR SERVICE WILL BE DISCONNECTED. IF SERVICE IS DISCONNECTED, IT MAY TAKE UP TO THREE WORKING DAYS (EXCLUDING WEEKENDS AND HOLIDAYS) TO RESTORE WATER SERVICE. THIS IS PURSUANT TO ORC SECTIONS 3781.25 - 3781.32. IF YOU HAVE ALREADY PAID YOUR BILL, PLEASE DISREGARD THIS NOTICE.

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P.O. BOX 6219 YOUNGSTOWN, OHIO 44501 HOURS: 8 A.M. TO 4 P.M. MONDAY THRU FRIDAY

ACCOUNT NUMBER 116044-001 SERVICE ADDRESS 205 NORTH AVE B

For Billing Address Changes, Check Box and Complete Reverse

DUE DATE 6/7/2017 TOTAL AMOUNT OWED 48,420.62

AMOUNT ENCLOSED [ ]

YOUNGSTOWN THERMAL LP 205 North Ave YOUNGSTOWN, OH 44502

116044 001 04842062 04869203

## PAYMENT OPTIONS

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3. **On-Line** - Three convenient ways:
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### EXPLANATION OF TERMS

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- Sanitation Homestead** - amount of approved deduction for this billing.
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Name	Acct. Number	
Service Address	State	Zip
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Phone	Email Address	

# YOUNGSTOWN

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## SERVICE INFORMATION

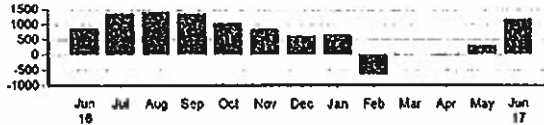
Name	YOUNGSTOWN THERMAL LP	
Account Number	170817-001	
Service Address	230 W BOARDMAN ST	
Billing Date	6/19/2017	
Previous Balance Due	06/05/2017	3,636.02
Current Charges		3,705.25
<b>TOTAL AMOUNT DUE</b>		<b>7,341.27</b>
Penalty After 7/5/2017		185.26
Total Amount After 7/5/2017		7,526.53

Present Read Date	Prior Read Date	Meter Number	Present Reading	Prior Reading	Consumption	Type of Reading
6/15/2017	5/11/2017	79631538	8,560	7,371	1,189	Actual

## BILLING DETAILS

Transaction Description	\$ Amount
Amount of Last Payment - Thank You	-6,389.36
Date of last Payment 12/15/2016	
Previous Balance as of 6/19/2017	3,636.02
Water Charge	3,705.25
Total Current Charges	3,705.25
<b>TOTAL AMOUNT DUE</b>	<b>7,341.27</b>
Penalty After Due Date	185.26
Total Amount After Due Date	7,526.53

Water Consumption in CCF



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ACCOUNT NUMBER  
170817-001

SERVICE ADDRESS  
230 W BOARDMAN ST

P.O. BOX 6219  
YOUNGSTOWN, OHIO 44501  
HOURS: 8 A.M. TO 4 P.M.  
MONDAY THRU FRIDAY

For Billing Address Changes, Check  
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DUE DATE 7/5/2017  
TOTAL AMOUNT OWED 7,341.27

AMOUNT ENCLOSED

YOUNGSTOWN THERMAL LP  
205 North Ave  
YOUNGSTOWN, OH 44502

170817 001 00734127 00752653

## PAYMENT OPTIONS

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Service Address	State                      Zip
New Mailing Address	State                      Zip
Phone	Email Address

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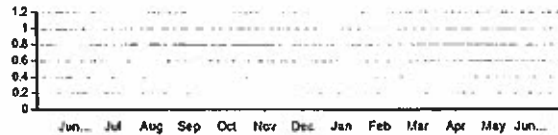
Name	YOUNGSTOWN THERMAL LP	
Account Number	116043-003	
Service Address	205 NORTH AVE A	
Billing Date	6/23/2017	
Previous Balance Due	06/07/2017	0.00
Current Charges		1.32
<b>TOTAL AMOUNT DUE</b>		<b>1.32</b>
Penalty After 7/10/2017		0.00
Total Amount After 7/10/2017		1.32

Present Read Date	Prior Read Date	Meter Number	Present Reading	Prior Reading	Consumption	Type of Reading
6/19/2017	5/16/2017	10359150	6,598	6,598	0	Actual

## BILLING DETAILS

Transaction Description	\$ Amount
Amount of Last Payment - Thank You	-7,309.11
Date of Last Payment 4/30/2014	
Previous Balance as of 6/23/2017	0.00
Water Charge	1.32
City Sewer	0.00
Total Current Charges	1.32
<b>TOTAL AMOUNT DUE</b>	<b>1.32</b>
Penalty After Due Date	0.00
Total Amount After Due Date	1.32

Water Consumption in CCF



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ACCOUNT NUMBER  
116043-003

SERVICE ADDRESS  
205 NORTH AVE A

P.O. BOX 6219  
YOUNGSTOWN, OHIO 44501

HOURS: 8 A.M. TO 4 P.M.  
MONDAY THRU FRIDAY

For Billing Address Changes, Check  
Box and Complete Reverse

DUE DATE 7/10/2017  
TOTAL AMOUNT OWED 1.32

AMOUNT ENCLOSED

YOUNGSTOWN THERMAL LP  
205 NORTH AV  
YOUNGSTOWN, OH 44502

116043 003 00000132 00000132

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  - a. **eServices** - Make a one-time payment on your credit or debit card. Go to [www.youngstownohio.gov/water](http://www.youngstownohio.gov/water) and click the link "Manage Your Water Account". Minimum Payment is \$10.00.
  - b. **From Your Bank** – Make a one-time payment from your bank's website. Remember to include your account number from your bill (omit the hyphen).
  - c. **Bank Draft** – Never write a check again. Have your bills automatically deducted from your bank account. To sign up go to [www.directpaymentplan.com](http://www.directpaymentplan.com) or call 330-742-8210 to receive a paper application form.

### BEFORE MAILING

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2. INCLUDE ACCOUNT NUMBER ON CHECK
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### FOR YOUR INFORMATION

The first monies of your payment will be applied to the sanitation fee until the sanitation fee is paid in full. After the sanitation fee is paid, the remainder of your payment will be applied, pro-rated to water and sewer charges.

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### EXPLANATION OF TERMS

- Water Cost** - amount of water charges for this billing.
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- Total Current Charges** - a total of this billings water, sewer, and sanitation charges.
- Total Amount Due** - a total of current and previous balances.
- Penalty After Due Date** - an amount equal to 5% of the current water charge added to the account in the case of a late payment.
- Total Amount After Due Date** - a total of current and previous balances plus the penalty charges.

### FOR YOUR PROTECTION

#### OHIO METER TAMPERING LAW

In accordance with the Ohio Revised Code Section 4933, 19(c), The Youngstown Water Department is required to notify customers annually of the Ohio Meter Tampering Law. Although most customers would never tamper with meters or service equipment, the Ohio Legislature enacted a meter tampering law to set penalties for the few whom are dishonest. The Ohio Meter Tampering Law defines tampering as interfering with, damaging, or bypassing a meter or service equipment to reduce the amount of water consumption registered on the meter. Under the law, proof of tampering or reconnecting a water meter is considered sufficient evidence that the customer caused the tampering or reconnected the meter.

Violators of the law may be sentenced to a maximum of five years in jail, and/or fined up to \$2,500.00. In addition, violators must pay for the value of the water used and the cost of repairs or replacement of equipment.

### DISPUTING YOUR WATER BILL

You may dispute your bill by submitting a request, in writing, to the Youngstown Water Department, Attn: Collections Supervisor, 26 S Phelps St., Youngstown OH 44503 or via our website at [www.youngstownohio.gov/water](http://www.youngstownohio.gov/water). You will then be notified of the time and place of the hearing. You have the right to inspect all Youngstown Water Department records prior to the hearing. A hearing may not be requested for the sole purpose of preventing the disconnection of water service.

You may be represented by an attorney and you may present your own evidence if you so choose. Your water service will not be disconnected for the disputed amount while the hearing is pending. However, you must remain current on subsequent billings or you will be subject to collection action up to and including disconnection of service. After the hearing, the final decision of the hearing officer will be rendered and confirmed to you in writing. The decision of the hearing officer shall be binding on all parties.

#### QUESTIONS REGARDING...

Water Customer Service 330-742-8749	Meter Shop 330-742-8762	Sanitation Customer Service 330-742-8890
Collections 330-742-8735	Emergency / After Hours 330-742-8760	Meander Water 330-799-6315
Meter Reading 330-742-8752	Leaks / Property Repairs 330-742-8760	Youngstown City Sewer 330-742-8820
Bank Draft / Online Support 330-742-8210	Bulk Water Sales 330-743-5340	Mahoning County Sewer 330-793-5514
Billing Office Fax 330-742-8751	Water Quality Issues 330-742-8765	Trumbull County Sewer 330-675-2775

**Mailing Address Change ONLY** – If you would like to change your mailing address, visit [www.youngstownohio.gov/water](http://www.youngstownohio.gov/water) and click ADDRESS CHANGE, or complete the information below. This form cannot be used for moving requests or name changes.

### BILLING ADDRESS CHANGE

Name	Acct. Number
Service Address	State                      Zip
New Mailing Address	State                      Zip
Phone	Email Address





P.O. BOX 6219, YOUNGSTOWN, OHIO 44501 \* 330-742-8749  
**HOURS: 8 A.M. TO 4 P.M. - MONDAY THRU FRIDAY**  
 For more information: [www.youngstownohio.gov/water](http://www.youngstownohio.gov/water)

\* A PENALTY IN THE AMOUNT OF 5% OF THE CURRENT WATER COST  
 WILL BE ADDED TO ALL UNPAID BALANCES  
 \* A PENALTY OF \$1.00 PER MONTH WILL BE ADDED TO ALL UNPAID SANITATION BALANCES

**SERVICE INFORMATION**

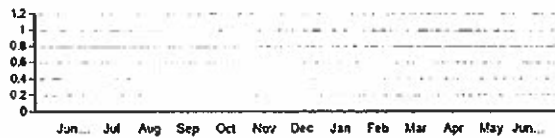
Name YOUNGSTOWN THERMAL LP  
 Account Number 116045-001  
 Service Address 205 NORTH AVE C  
 Billing Date 6/23/2017  
 Previous Balance Due 06/07/2017 215.68  
 Current Charges 31.23  
**TOTAL AMOUNT DUE 246.91**  
 Penalty After 7/10/2017 0.07  
 Total Amount After 7/10/2017 246.98

Present Read Date	Prior Read Date	Meter Number	Present Reading	Prior Reading	Consumption	Type of Reading
6/22/2017	5/19/2017	79374882	0	0	0	Actual

**BILLING DETAILS**

Transaction Description	\$ Amount
Amount of Last Payment - Thank You	-30.23
Date of Last Payment 12/14/2016	
Previous Balance as of 6/23/2017	215.68
Water Charge	1.32
City Sewer	29.91
Total Current Charges	31.23
<b>TOTAL AMOUNT DUE</b>	<b>246.91</b>
Penalty After Due Date	0.07
Total Amount After Due Date	246.98

Water Consumption in CCF



\*\*\* THIS IS A DISCONNECTION NOTICE \*\*\*

OUR RECORDS INDICATE THAT YOUR ACCOUNT IS **PAST DUE** IN THE AMOUNT OF 215.68. PLEASE PAY YOUR PAST DUE BALANCE IMMEDIATELY OR SERVICE **WILL BE DISCONNECTED**. IF SERVICE IS DISCONNECTED, IT MAY TAKE UP TO THREE WORKING DAYS (EXCLUDING WEEKENDS AND HOLIDAYS) TO RESTORE WATER SERVICE. THIS IS PURSUANT TO ORC SECTIONS 3781.25 - 3781.32. IF YOU HAVE ALREADY PAID YOUR BILL, PLEASE DISREGARD THIS NOTICE.

GO PAPERLESS. VIEW AND PAY YOUR BILL ON-LINE.  
 VISIT [WWW.YOUNGSTOWNOHIO.GOV/WATER](http://WWW.YOUNGSTOWNOHIO.GOV/WATER).

MAKE CHECKS PAYABLE TO: YOUNGSTOWN WATER DEPARTMENT  
 PLEASE USE ONLY BLACK OR BLUE INK ON CHECKS AND PAYMENT STUBS

PLEASE RETURN LOWER PORTION WITH PAYMENT

ACCOUNT NUMBER  
 116045-001  
 SERVICE ADDRESS  
 205 NORTH AVE C  
 P.O. BOX 6219  
 YOUNGSTOWN, OHIO 44501  
 HOURS: 8 A.M. TO 4 P.M.  
 MONDAY THRU FRIDAY

For Billing Address Changes, Check  
 Box and Complete Reverse

DUE DATE 7/10/2017  
 TOTAL AMOUNT OWED 246.91

AMOUNT ENCLOSED

YOUNGSTOWN THERMAL LP  
 205 North Ave  
 YOUNGSTOWN, OH 44502

116045 001 00024691 00024698

## PAYMENT OPTIONS

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New Mailing Address	State	Zip
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